



**10. June 2009**

**Venue: Hotel Excelsior, Dubrovnik, Croatia**

<b>10:00 – 10:30</b>	<b>Registration and welcome drink</b>
<b>10:30</b>	<b>Welcome and opening remarks</b> – Mr. Djordje Dukic, The General Secretary SEFICT and Mr. Mladen Glasenhardt, President of Croatian Information Technology Society
<b>10:40</b>	<b>Priority measures to increase skills in the ICT sector</b> – Mr. Philiponnet Nicolas Policy Analyst, <b>OECD</b> - Organisation for Economic Cooperation and Development, Private Sector Development Division, France
<b>10:55</b>	<b>European Expectations</b> - Mr. Jørn W.Phigalt, CEO of ITM Europe – the AcceptableChoice, Denmark
<b>11:10</b>	<b>Globalcom Telecommunication</b> /Company Presentation/– Mr. Kamil Qattan, Executive Manager, Palestine
<b>11:25</b>	<b>BULWORK Ltd</b> /Company Presentation/ - Ms. Snezhana Raykinska, CEO, Bulgaria
<b>11:40</b>	<b>Coffee Break</b>
<b>11:55</b>	<b>EU Tempus Project CROmEU</b> - Mag. Andrea Fenz, Director, Skills International GmbH, Austria
<b>12:10</b>	<b>Software Engineering in Customer Relation Management- CRM</b> - Siniša Macan, Director General, Agency for Identification documents, register and data exchange B&H-IDDEEA; Dragan Janković, University Professor on Electronic Faculty Nis - Serbia, Srdan Nogo, Advisor of the General Director of IDDEEA-B&H , Đorđe Cvijanović, Department for development of information systems of IDDEEA-B&H
<b>12:15</b>	<b>The Use of Computers, Blogs and The Internet at Gymnasium Kranj</b> - Irena Jurina, Gymnasium Kranj, Primož Zevnik, Gymnasium Kranj, Slovenia
<b>12:25</b>	<b>Web Based Learning in Spanish Lessons</b> - Bernarda Kovač, Gymnasium Kranj, Slovenia
<b>12:35</b>	<b>Computer Control of Training Process</b> - Nevenka Osredkar, High School Jenice; Justina Jocif, Gymnasium of Economics in High School Radovljica, Slovenia
<b>12:45</b>	<b>Determining Heart Beat Frequency With Conconi Test</b> - Nevenka Osredkar, High School Jesenice, Gymnasium of Economics in High School Radovljica, Martin Gorenc, Gymnasium Kranj, Slovenia
<b>12:55</b>	<b>The use of information technology in textbook management</b> - Aljoša Brlogar, Gymnasium, Kranj, Slovenia, Franci Rozman, Gymnasium Kranj, Kranj, Slovenia
<b>13:05</b>	<b>3D model and the Degree of Accuracy to Eliminate the Anomalies Drawings</b> - Anin Sever, ESIC, Kranj, Slovenia
<b>13:05-14:00</b>	<b>B2B meeting with Globalcom Telecommunication and BULWORK</b>
<b>14:15</b>	<b>Lunch – Fish Restaurant Proto, Dubrovnik</b>